

## **To our valued Southern Rangitikei Veterinary Services clients**

As you will no doubt all be aware. The government has now raised the Covid-19 Alert Level to 4. The implications of this are far-reaching but at this stage veterinary services are classified as an essential service. This means that we can keep operating but with some significant restrictions.

The clinics will not be open from 5pm 24<sup>th</sup> March

### **Small Animals**

We will be postponing all non-essential routine procedures for Small Animals at our clinics from Tuesday 24<sup>th</sup> March. Our apologies for this but we hold out hope that we will be able to return to normal from 4<sup>th</sup> May.

**Our teams will still be available for all emergency services and for the supply of any essential animal health supplies.**

**You simply ring the clinic as normal and connect to small animals. A team member will manage your call from there.**

The provision of these services will change and we will keep you informed as these occur.

We really want to be able to keep your pets well through these difficult times while still doing what we can to keep our staff safe.

### **Large Animals**

Food production is obviously also an essential service. This means that we will continue to offer-

All animal emergencies and essential animal health services as well as the provision of animal health supplies and deliveries.

Essentially it is business as usual for farm clients – just ring the clinic and connect to production animals. Michelle will manage your call from there.

Farm supplies can be ordered for delivery / pickup by ringing Nat on 0221003481

### **Equine**

We will be postponing all non-essential routine procedures for equine work. Our apologies for this but again we hope to be able to return to our full service offering after 4<sup>th</sup> May.

**Our teams are still available for all emergency services and for the supply of any essential animal health supplies**

**You simply ring the clinic as normal and connect to equine.**

We will get through this, but there will be challenges.

Be assured we will do whatever we can to ensure your animals stay well and farms operating efficiently